Climbing Wall Supervisors Job Description

Climbing Wall Supervisors primary responsibility is to provide a safe, inclusive and welcoming environment for all users of the wall. Outdoor Programs places emphasis on educating users on safe and effective climbing practices. Supervisors serve in many ways as mentors by providing an atmosphere and environment that welcomes all climbers; beginner to expert. Outdoor Programs seeks Supervisors who possess at least a basic level of knowledge in climbing technique, equipment and theory, an outgoing and friendly personality, a commitment to learning and teaching, and the skills to support all types of climbers.

Qualifications:

- The Climbing Wall Supervisor must possess the desire to help others in an inclusive and open environment that encourages safety, education, service, and fun.
- Ability to climb easy and moderate routes
- Ability to evaluate and monitor safe belaying (both top rope and lead climbing) abilities
- Ability to teach and test safe belaying skills
- Ability to teach effective climbing techniques
- Ability to work with people, communicate clearly and maintain a professional attitude
- Ability to teach and monitor safe spotting techniques for bouldering
- Ability to monitor individuals, small groups, and the “big picture” at the Climbing Wall
- Ability to perform the following rescue techniques: taking over a participant belay, ascending rope to aid climber, and an assisted lower.

Responsibilities:

- Attend Climbing Wall Staff Trainings
- Adhere to and understand University Recreation, Outdoor Programs, and Climbing Wall Policies and Procedures
- General maintenance of the facility including general organization of equipment, inventories, and cleaning as appropriate
- Facilitate Belay Clinics and Skills Tests
- Monitor use of the Climbing Wall facility – ensuring that all climbers adhere to all policies, procedures, and safety guidelines
- Open and securely close the wall
- Inspect and maintain equipment prior to and after use (beginning and end of each shift)
- Serve as mentor for supervisors in training
- Supervisors must be properly equipped to perform a rescue while on duty (includes harness, 2 carabiners, grigri, prussik/ascender, double length runner).
- Complete Near Miss / Incident Reports and Maintenance Reports as necessary.
- Maintain supervision ratio of 1:15. Take care of personal business before each shift and do not leave the climbing wall area while on duty if doing so interferes with the supervision ratio.
- Maintain a “big picture” perspective while working with individual climbers.